

Claim reporting guide for WCH 2022

(for Athletes for information purposes)

PLEASE NOTE THAT INSURANCE CLAIMS MUST ALWAYS GO THROUGH CHIEF REFEREE (AUGUSZTIN NORBERT) ACTING AS FITEQ INSURANCE MANAGER.

Insurance company: Colonnade Insurance S.A.

Policy number: 9210000363

Insurance period: 23.11.2022. – 27.11.2022.

Insured persons: players of the Teqball World Championship 2022

0-24 call center: +36-1-460-1500

email: assistance@colonnade.hu

ATHLETES ARE REQUESTED TO CONTACT THE CHIEF REFEREE (INSURANCE MANAGER) IMMEDIATELY IN CASE OF ANY INCIDENT IN ORDER TO MAKE SURE THAT ALL INSURANCE RELATED REQUIREMENTS ARE MET FOR ACTIVATION OF THE INSURANCE.

- In case of illness or accident, the insured person must also be present when the Chief referee as insurance manager calls the telephone number listed above, and must identify themselves with their personal data and policy number, while also informing the operator about the situation.
- In case of life-saving or emergency care, the on-site paramedics will help, only then is it necessary to call the call center.
- It is necessary to inform the call center about the providing hospital, because the insurance company will contact the hospital for further administration. If possible, such call shall occur before or parallel with the transport to the hospital or case center.
- 2 cases are possible:

1. the insurance company arranges the amount of care with the hospital
 2. subsequent reimbursement against invoice
- In case invoice is required, invoice details shall be consulted with the insurance call center.
 - Medical records and documents shall be requested at the time of hospital or medical care and must be kept for insurance purposes.